



Your account number is located on the top left corner of your bill

Account No.	Service Location	Serv	
Meter Number	Pres Read	Prev Read	Mult
	54016	53405	1.00
Activity Since Last Bill		\$ Amount	
Previous Balance		60.27	Monthly Energy C

Pay-by-Phone SECURE Automated Phone System

To ensure that ALL MEMBER'S information is safe and secure Delaware County Electric Cooperative is now providing a new option to pay your account(s) over the phone. There are no additional fees and it's fast and simple. You must have your account number or the phone number associated with your account to use the automated system. Your account number is located in the upper left corner of your bill. After dialing **1-844-209-7162**, you will go to the main menu.

You will be prompted to press numbers for the actions you wish to complete.

1-844-209-7162

To lookup your account information
you will need your: Phone Number or Account Number

Why the Co-op Uses Herbicide Treatments

The Cooperative must maintain clear rights-of-way in order to prevent contact between vegetation and the electric lines at up to 14,400 Volts. Despite the efforts of the Cooperative and other utilities, American utilities spend over \$120 billion each year due to outages caused by vegetation.

The Cooperative currently employs an 8-year right-of-way maintenance cycle. Each year of the cycle, crews use mowers and chain saws to clear approximately 100 miles of ROW. The next year of the cycle, crews treat stumps and re-growth sprouts on undesirable species that are growing back into the ROW unless members opt out of herbicide treatments on their property. Herbicide treatment allows the Cooperative to maintain an 8-year ROW cycle instead of a 4-year cycle, which would be required without herbicides. Herbicide treatment in the Cooperative's ROW saves operating costs of approximately \$600,000 per year, which equates to approximately \$120 per year per member in savings. If individual members wish not to have herbicide treatments on their property, they can notify the Cooperative in writing or by e-mail and their property will be added to a list of herbicide-free properties. Members should submit their requests to office@dce.coop or Delaware County Electric Co-op, P.O. Box 471, Delhi, NY 13753. For more information about the herbicide-free list or to confirm whether your property is on the list, please call 607-746-2341. Herbicide free properties are subject to more frequent cutting and/or mowing by the Co-op. The Cooperative does not use any herbicides of any kind on properties on the herbicide-free list. For more information about the herbicides please visit our website at www.dce.coop.

The Cooperative has received feedback from multiple members that they would like to see improvements to the communications between the Cooperative and its members regarding herbicide treatments. The Cooperative listens to our members and has planned the following improvements

to our member communications about herbicide use. In addition to the mailed notification and crew visits to homes that are currently used, the Cooperative will add:

- An annual reminder of the herbicide-free list in the Catskill Hi-Line Newsletter along with instructions on how to get your property on the list.
- A phone call to the member's phone number of record to remind them that herbicides treatment will be used on undesirable species within the ROW on their property. The phone call will provide a timeline and information about the herbicide-free list.

Alternatives to herbicide treatments:

- One alternative to herbicides would be to reduce the ROW cycle from 8 years to 4 years, which would double the cost of the ROW program. Shorter ROW cycles typically involve much more mowing than the Cooperative has used in the past. Herbicides or mowing are some of the Co-op's most effective methods of keeping our ROWs clear. Unfortunately, both methods have impacts on the eco system.
- An alternative for members with the time and interest would be to manually remove any re-growth of woody species within the ROW on their property every year. This would manage the risk of re-growth, which causes safety and reliability problems with the electric lines.

Your cooperative will continue to work with you to find the right balance of safety, reliability, cost, environmental protection, and member preferences. If you have questions or comments about the Cooperative's use of herbicides, please call Wayne Marshfield at 607-746-9284 or Mark Schneider at 607-746-9282.

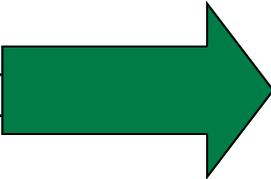
GO 100% GREEN

with



Did you know that approximately 90% of the power distributed by Delaware County Electric Cooperative (DCEC) comes from the Niagara Project, which is a source of clean hydro renewable electricity? The Co-op has developed a program for members to become 100% Green if they choose. The program is called **GO 100% GREEN**. This program allows the other 10% of incremental power purchased for you by your Co-op to be environmentally friendly. The source of renewable energy credits for the **GO 100% GREEN** program is a landfill gas energy project owned and operated by fellow cooperative, Steuben Rural Electric Cooperative, in Bath, NY. Please keep in mind that DCEC's **GO 100% GREEN** is completely voluntary. If you choose, this would be an easy and affordable option to support renewable energy directly through your electric bill. There is no cancellation fee and you can terminate this program at any time. This program allows the member to purchase Renewable Energy Credits monthly, which will depend on the member's total monthly kWh usage. The 2016 cost will be only \$0.006 per kWh of use.

Example Bill:

Monthly Fixed Charge	\$20.00	
Energy Charge 1000 kWh @ .10895	\$108.95	
Power Cost Adj 1000 kWh @ -.00983	-\$9.83	
Go 100% Green 100 kWh @ 0.00600	\$0.60	 <p><i>The rate will apply to 10% of the kWh purchased by participants in the Go 100% Green Program.</i></p>
Load Mgmt Credit	-\$4.00	
Formulary Rate Adj 1000 kWh @ 0	\$0.00	
Current Charges Due	\$115.72	

In this example, a member who would have paid \$115.12 would now pay \$115.72 due to their participation in the Go 100% Green program.

If you have any additional questions about the program please call the office at (607) 746-2341 or visit our website at www.dce.coop. Please note that you can also sign up for this program online, go to Products & Programs and click on, Go 100% Green.

To join the **GO 100% GREEN** Program please complete the attached form below and return with your billing payment or mail to: DCEC, Billing Department, P.O. Box 471, Delhi, NY 13753. 

Name: _____

Address: _____

Account Number(s): _____

Phone Number: _____

I request Delaware County Electric Cooperative to enroll me in the GO 100% GREEN Program. I agree to the additional monthly \$0.006 per kWh cost of this program. I understand that the cost is subject to change in the future but that I may cancel at any time without penalty. The program will be available in September of this year.

Member Signature